

Our Offices

East Price Hill Center
3301 Warsaw Avenue, Cincinnati, OH 45205
(513) 557-2700

International Welcome Center
1702 Grand Avenue, Cincinnati, OH 45214
(513) 363-4693

Literacy Center West
3208 Warsaw Avenue, Cincinnati, OH 45205
(513) 244-5062

Lower Price Hill Center
718 State Avenue, Cincinnati, OH 45204
(513) 557-2710

Price Hill Financial Opportunity Center
2918 Price Avenue, Cincinnati, OH 45204
(513) 587-6920

Sedamsville Center (Admin Office)
617 Steiner Avenue, Cincinnati, OH 45204
(513) 557-2730

Helping Families Help Themselves... Since 1897

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Santa Maria Community Services provides Greater Price Hill residents with educational tools and resources to build strong families, promote health residents and foster neighborhood revitalization. For more than 115 years Santa Maria has helped families help themselves.



Performance Summary

2012



Stable growth. That phrase characterizes Santa Maria Community Services' past year. We completed 115 years of service this year--a strong testament to the staff and volunteers who do the everyday work of *Helping Families Help Themselves*. And we continue to have a solid reputation with those we serve and those who support us, because we produce results in the lives of children, youth, adults and families and make a difference in the broader Price Hill community.

This report highlights some of our results in preparing children for kindergarten, teaching youth problem-solving skills, connecting uninsured adults with medical care, coaching families around finances and employment, teaching English speaking classes to international residents, delivering meals-on-wheels and providing other services that help people move toward self-sufficiency.

A significant highlight of the year was the merger of Literacy Center West into Santa Maria in September. Their successful, award-winning GED preparation and job placement services, particularly focused on young adults, are a perfect complement to Santa Maria's existing array of services.

As you review our annual report, please accept our deepest gratitude for your support in the past and your continued investment in the future.

Sincerely,

Ted Mitchel
Chair, Board of Directors

H. A. Musser, Jr.
President and CEO



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2012 Bienestar

Recognition Luncheon

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SC Ministry Foundation

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Cincinnati Children's Hospital
Cincinnati Hamilton County

Community Action Agency

Fifth Third Bank

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Sisters of Charity of Cincinnati

TriHealth

Donations

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Doris Musser

2012 Price Hill Pacer 5K Walk/Run

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SC Ministry Foundation

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Our Mission

Santa Maria empowers Greater Price Hill Families as they achieve sustainable health, housing, and family life.

Our Vision

Santa Maria is a catalyst to improve the well-being of Greater Price Hill families.

Elaine Willenborg
John and Betty Willenborg

Mimi, Jake and Sydney Wittich
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Betty Wurtz

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Allen and Anne Payne

Pam Foss
Sara L. Gray

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Cecil T. Young
Ruth Ann Green

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Bienestar Program
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TriHealth

Bienestar Health Fairs
Cincy Cinco

Every Child Succeeds
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Lucille Vehr
Eileen Weber

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The Province of St. John the Baptist
Friars

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Early Childhood Development/Parenting

Amanda and Gilo Lopez have four children: Isabella, Selena, Juan and Marvin -- 6 months old, 4, 6, and 8 years old respectively. Amanda found out about Santa Maria's Promoting Our Preschoolers Program (POP) at the Women, Infants & Children's office through Santa Maria's family advocate. Her oldest son Marvin started with Santa Maria's POP Home Visitor, Regine Gordon, in September of 2009. Amanda was amazed how well her children connected with Regine -- her kids are usually very cautious about starting to socialize with others. Regine was very patient, balancing the presence of the other children at home. She worked with all three older children helping them get ready for kindergarten.

Amanda did not think that Juan would do well in kindergarten since he does not like to sit still, but he adjusted very well. Juan's scores improved dramatically while Regine was working with him: he moved from 44th percentile in DIAL (Developmental Indicators for the Assessment of Learning) test to 76th percentile, meaning that as he exited the POP program he scored higher than 76% of children on that test. Selena is currently the only child in the family enrolled in the POP Program and her results are astonishing: she moved from 44th to 99th percentile on DIAL test. Amanda notes that Regine's visits are always enhanced by various complimentary materials and activities that her kids love: the favorite game of all three older kids is the "rhyming monster" game. When Amanda's children grow a little older she wants to work with children, because she says it is a joy for her to see children learn.

In 2012, 90% of the 102 children enrolled in Promoting Our Preschoolers program for 6 months or more raised their kindergarten readiness by 13.32 points.

Literacy Center West

Literacy Center West is more than a GED program. Students work with staff on career pathways, and staff help them find supports so that they can begin to provide for their families. Judy's sister and cousin were students at LCW, and in a little over a month Judy earned her GED. After completing the job readiness and placement workshops with staff, she obtained a job. She worked with LCW staff on how to navigate the maternity leave system and continue to keep her job. Upon her return to work she was promoted to Assistant Manager. In her own words: "LCW helped me with things I would not be able to accomplish by myself."

In 2012 Literacy Center West assisted 54 students in achieving and graduating with their GED.



Wellness / Bienestar

In November 2012 John (name has been changed due to confidentiality), a 58 year old uninsured man with few resources, came to Santa Maria for his chronic back pain and depression. When he sat down to schedule a medical referral, he revealed more of his story. For the past four years he had been homeless and using drugs, and had recently been released from jail. Every attempt to find work or housing failed due to his criminal history. It seemed that at each turn he was faced with people who were unwilling to give him another chance. He needed someone to listen to him and empower him.

The first issue staff at Santa Maria addressed was his homelessness. After a long search, we found a landlord who was willing to rent to him, and not two weeks later he contacted us to say he was moving into his new apartment, and another organization was providing the financing. Santa Maria is happy to report that in January he enrolled in college and was working part-time as a janitor. It was amazing how much John was able to accomplish once he had the support system. It only took a helping hand for him to start creating positive changes for himself. A true success story, in three short months John was able to go from a homeless, drug-addicted ex-con to a settled, sober college student working part-time.

In 2012 633 clients increased awareness of chronic and debilitating diseases within 2 months of participation. Within 4 months 505 had a confirmed medical appointment and info for a successful medical visit.

International Welcome Center

Margarita Gonzalez, 31, and her family have a lot of things working in their favor. Margarita regularly attends the English Language Learners (ELL) classes and coffee hours offered by Santa Maria's International Welcome Center. All three of her children (Dana, 9, Aileen, 6, and Kimberly, 2) are bilingual. In spite of hurdles that immigrants can face, Margarita is working very hard to make sure her children have every opportunity possible by getting involved in their lives as well as her community. Her children's education is very important, and she makes a point to always attend parent/teacher conferences, as well as give them the opportunity to participate in various extra-curricula activities, such as the MyCincinnati music program in Price Hill. All of Margarita's children volunteer and receive extensive tutoring.

In 2012 Santa Maria's International Welcome Center reached 233 adults and 188 children from 23 different countries with two key services: English as a Second Language classes and family support services and other educational programs



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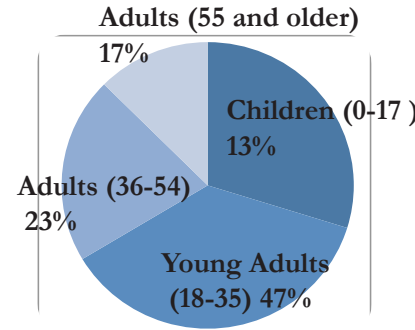
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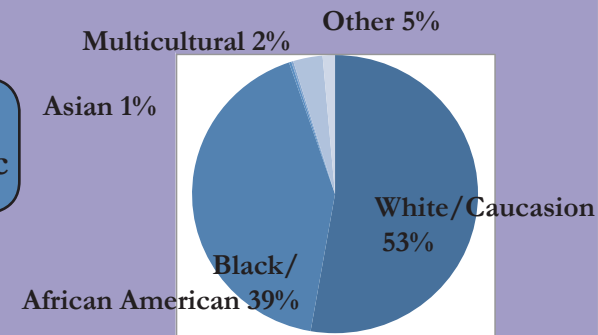
Age



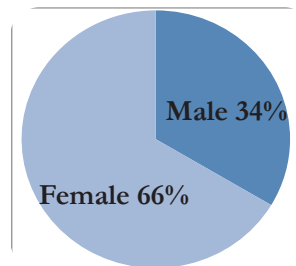
In 2012, Santa Maria served 2,681 economically disadvantaged clients

Ethnicity

24% of clients served in 2012 were Hispanic



Gender



Program Services For:	Clients
Wellness/Bienestar.....	903
Early Childhood Development/ Parenting.....	798
Price Hill Financial Opportunity Center.....	533
Literacy Center West.....	443
Youth Development.....	127
Meals-On-Wheels.....	207
International Welcome Center.....	246
Total Number of Clients Served.....	3,257

***Literacy Center West demographic numbers are not included, due to the merger of Literacy Center West and Santa Maria in the fall of 2012.

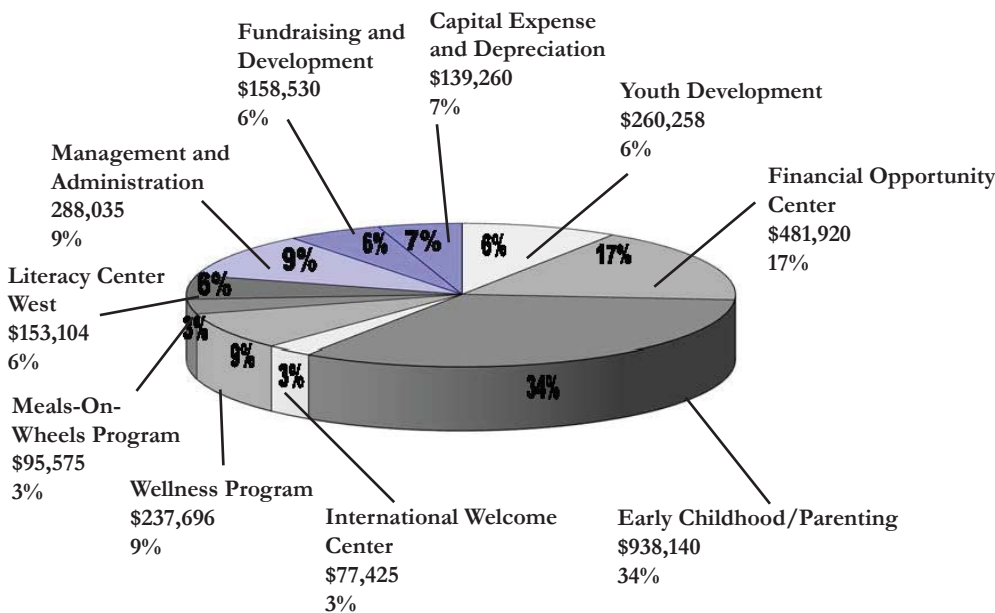
Income

Funding Source	Amount	% of total
United Way of Greater Cincinnati	\$959,866	32.42%
Government Agencies	\$871,056	29.42%
Contributions	\$1,052,824	35.56%
Program Service Fees	\$34,914	1.18%
Special Events (net of Expenses)	\$5,540	0.19%
Investments and Miscellaneous Income	\$36,756	1.24%
TOTAL	\$2,960,955	100.00%

Our Focus

- Children and Youth through high school have the foundation, resources and encouragement to succeed in school
- People have affordable, quality housing, financial education, and access to employment services
- People access health education and screenings and connect to appropriate resources to maintain health and well being

Expenses



Our Programs

Early Childhood

- Every Child Succeeds
- Family Child Care Provider Training and Support
- Promoting Our Preschoolers

Education

- International Welcome Center
- Literacy Center West
- Youth Development

Income

- Literacy Center West
- Price Hill Financial Opportunity Center

Wellness/Bienestar

- Health Fairs
- Health Navigation
- Meals-on-Wheels
- Health Access through Good Samaritan Free Health Clinic of Price Hill

Net Assets at the End of the Year

Unrestricted	737,699
Temporarily Restricted	417,921
Board Restricted	269,544
Permanently Restricted	7,000