

Our Offices

Sedamsville Center
(Admin Office)
617 Steiner Avenue
Cincinnati, OH 45204
(513) 557-2730

Lower Price Hill
Center
718 State Avenue
Cincinnati, OH 45204
(513) 557-2710

East Price Hill Center
3301 Warsaw Avenue
Cincinnati, OH 45205
(513) 557-2700

Price Hill Financial
Opportunity Center
2918 Price Avenue
Cincinnati, OH 45204
(513) 587-6920

Helping Families Help Themselves... Since 1897

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Santa Maria Community Services provides Greater Price Hill residents with educational tools and resources to build strong families, promote health residents and foster neighborhood revitalization. For more than 115 years Santa Maria has helped families help themselves.



Performance Summary

2011



Each year, Santa Maria Community Services makes a difference in the lives of thousands of people, and in 2011, Santa Maria extended new services to our greater Price Hill community by opening the Price Hill Financial Opportunity Center. The Financial Opportunity Center (FOC) empowers individuals to become excellent money-managers and build self-sufficient households. In addition to opening the FOC, Santa Maria welcomed the Good Samaritan Free Health Center of Price Hill into our East Price Hill Center. This new service provides primary health care at no cost to uninsured adults in Price Hill. The changes in Santa Maria in 2011 expanded our services to the community, while our existing programs continued their commitment to helping families help themselves.



Santa Maria's programs are funded and supported by generous investors—individuals, organizations, and volunteers who make Santa Maria's work possible. This Performance Summary shares information about our programs, our clients, our financials, our friends, and our board of directors.



Thank for your support throughout this past year. You play an irreplaceable role in making a difference in the lives of Santa Maria's clients.

Sincerely,

Sr. Agnes Coveney, OSU
Chair, Board of Directors

H.A. Musser Jr.
President and CEO

Our Mission

Santa Maria empowers Greater Price Hill Families as they achieve sustainable health, housing, and family life.

Our Vision

Santa Maria is a catalyst to improve the well-being of Greater Price Hill families.

Fundraisers

2011 Italian Dinner

Donations

Anonymous
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Denis O'Shaughnessy
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2011 Bienestar

Recognition Luncheon
Major Sponsor
Ethicon Endo-Surgery, Inc.

Table Sponsors

Cincinnati Hamilton County
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The Family Medical Group
TriHealth

Donations

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2011 Price Hill Pacer 5K Walk/ Run

Title Sponsor

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SC Ministry Foundation
The Heart Institute Cincinnati
Children's Hospital

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Karen Salchli
Skyline Chili, Inc.

2011 Birthday Brunch

Major Sponsor
PNC Bank

Table Sponsors

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Sheila M. Conway
Claire Driehaus
Elder High School
Robert and Joan Friedmann
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The Otten Family
Joseph and Joann Rumlper
SC Ministry Foundation
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Marilyn Ward Wildermuth

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50th Anniversary at Elder
High School**

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For Christmas**In memory of:****Edna Busch-Braegger**

Barbara Kruezkamp

For the Meals on Wheels Program**In Memory of:****Robert Wurtz**

Carol Espelage

Betty Wurtz

In Honor Of:**Christmas**

Douglas and Virginia Wright, Jr.

Sr. Agnes Coveney, OSU

Marjorie Perin

Guy Langenbrunner

Esther Zenni

H. A. and Rhonda Musser, Jr.

Douglas and Virginia Wright, Jr.

Retirement**Carl Schlotman, Jr.**

Mary Jo LaEace

Birth**Alexandria Bullard**

James and Dorothy Krumme

50th Wedding Anniversary**Mr. and Mrs. Ron Martini**

Larry and Arlene Smith

100th Birthday**Louise Nippert**

United Way of Greater Cincinnati

Birthday**H. A. Musser, Jr.**

Douglas and Virginia Wright, Jr.

Rhonda Musser

Douglas and Virginia Wright, Jr.

Jessica Woo

Eileen Alexander

Brett and Lorie Kissela

For the Friedmann Fund in honor**of the Wedding of****Nancy and Dan Dever**

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Bequest

Anthony H. Reis

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GE Aviation

TriHealth

Bienestar Health Fairs

Cincy Cinco

Financial Opportunity Center

First Financial Bank

Home Child Care

Sisters of St. Francis

International Welcome Center

John and Janet Tepe

Meals on Wheels Program

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Episcopal Society of Christ Church

Carol Espelage

Betty Wurtz

Promoting Our Preschoolers

League of United Latin American

Citizens (LULAC)

Wellness Program

Community Leaders Institute

St. John's Westminster Union

Church

The Family Medical Group

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Urban Appalachian Council

TriHealth

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The United Way of Greater

Cincinnati

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Early Childhood Development/Parenting

Brandy, a mother of five children, was concerned about preparing her daughter Gracie and her son William for Kindergarten. Her husband was building his own business, and resources to pay for preschool were scarce. Despite these setbacks, Brandy still wanted to provide her children with a structured way to prepare for kindergarten. In 2009, Brandy met Regine Gordon, a Parent Advocate at Santa Maria. After a conversation with Regine, Brandy realized that the Promoting Our Preschoolers (POP) program was a perfect fit for her situation. Brandy signed up Gracie and William for POP and Regine visited them twice a month. They learned their ABCs through games, their motor and creative skills improved through arts and crafts, and they learned to share and take turns. William's progress was remarkable through his time in the POP program – from being in the 40th percentile at enrollment to the 90th percentile on his exit from POP. Regine praises Brandy for taking the lessons one step further, being creative at practicing the skills after the visits and making sure the kids took advantage of this wonderful opportunity. When asked what she wants for her children, Brandy said, "I want them to be happy. I hope they are able to do in their lives what they love, and I hope they are successful".

In 2011, Promoting Our Preschoolers served 461 clients, including the children enrolled and other family members actively engaging in the program. 93% of the children were socially/emotionally prepared for kindergarten, and 90% were cognitively/linguistically prepared.

Affordable Housing

Beverly left an abusive relationship and moved into a shelter, along with her children. After nine months, her family was finally on the top of the Housing Choice Voucher list, but Beverly was still concerned about finding housing that would meet her family's needs, and paying the deposit. Beverly's children were participating in the Santa Maria Youth Program, and the Youth Program Director referred Beverly to our Affordable Housing Program to help her navigate these difficult times and make sure that the housing instability would not affect her children's attendance in school. Beverly met with the Housing Access Specialist, and although it took several months, was able to secure a trusted landlord and a great apartment. In order to secure help with the security deposit through Santa Maria, Beverly attended a Tenant Education Class, and Santa Maria paid for half of her deposit. Working with the Affordable Housing Program, Beverly set up a payment plan to finish paying the deposit over six months. Beverly and the Housing Access Specialist also established a monthly budget that works for the family. Now that her family has safe, affordable housing, Beverly can focus on gaining employment.

In 2011, the Affordable Housing Program helped 150 families acquire housing stability. 105 clients were able to maintain their budgets (paid their bills on time) within six months.

Wellness

Ms. Terry decided to visit the Price Hill Free Health Center after observing the Santa Maria building sign while she was out running errands. She wished to visit a doctor because she was experiencing frequent chest pains and regular joint pain, and was relieved to find out that a doctor would see her without health insurance. Ms. Terry had busy work schedule. She enrolled in Santa Maria's Wellness Program and was able to schedule a doctor's appointment quickly. With the help of Santa Maria's Community Health Worker, she has been able to keep her diabetes and hypertension under control, and control her chest and joint pain. She says, "I know it had to be my guardian angel watching over me and looking out for me in my hour of need. Every staff member is God's angel in my eyes and heart."

In 2011 482 of 580 clients in the Wellness program with medical conditions received preventive care and/or treatment with a health care provider within six months of participation in the program



Youth Development

Mel, a 13-year-old girl, lost her father at a very young age. She was raised by her mother who, like her uncles, was tough and the sort of person that did not want to be messed with. Mel was raised to believe that she shouldn't "take any guff" from anyone. This attitude easily lured her into conflicts and fights with peers. When her mother's public indiscretions caused embarrassment to the family, Mel found herself increasingly taunted by peers, especially in school, and she responded with more involvement in conflict.

Mel was eventually persuaded to participate in Santa Maria's Youth Development Program because she had a friend in the group, and she had heard that the group goes on nice field trips. Mel's aggressive behavior began to change after her attendance, because the group worked on peaceful conflict resolution strategies. Mel now has tools and strategies to use when she is confronted by peers, and she always tries to talk things out first. Mel's mother has now started to support Mel's efforts, and has started to examine her own aggressive tendencies.

In 2011, 14 out of 15 (95%) youth who participated in the program could identify six steps of healthy conflict resolution, and five ways of resisting involvement in negative behaviors.

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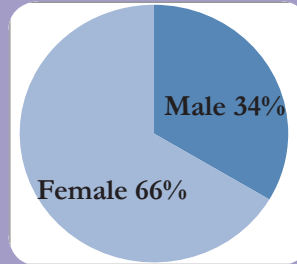
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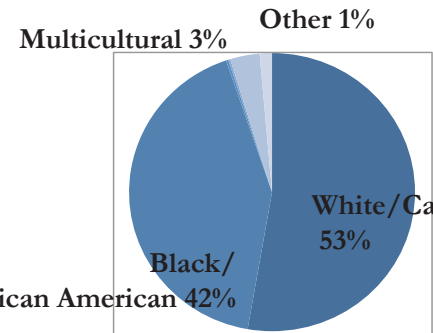
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Age



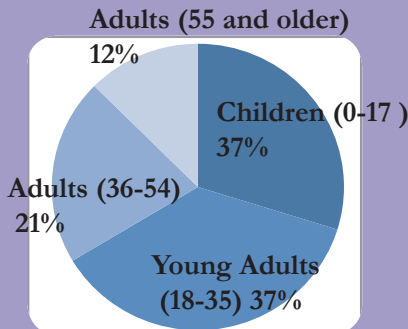
In 2011, Santa Maria served 3,567 economically disadvantaged clients

Ethnicity



Santa Maria served 744 Hispanics in 2011

Gender

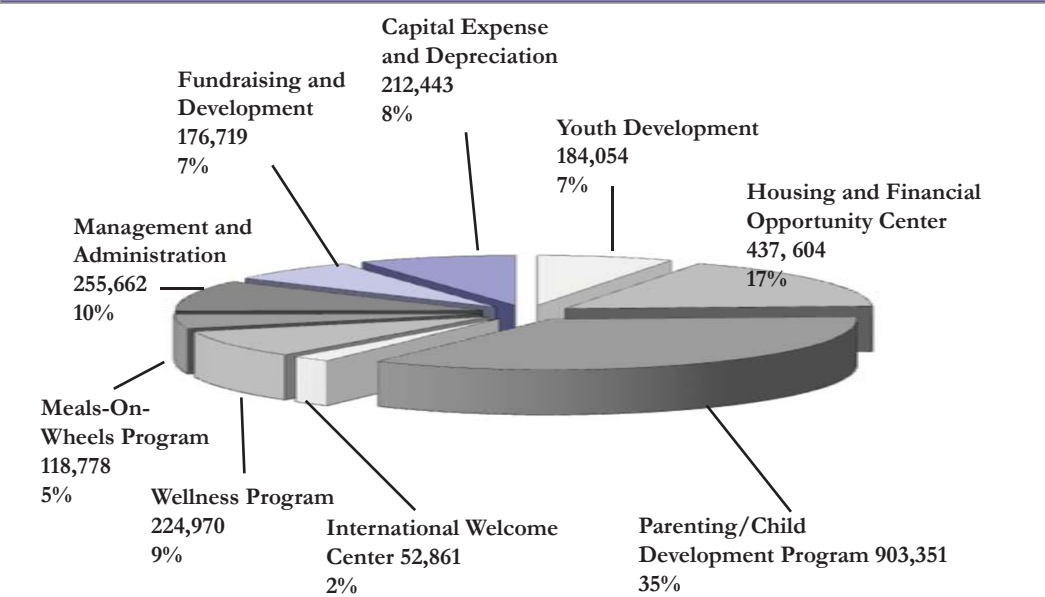


Program Services For:	Clients
Wellness.....	857
Early Childhood Development/ Parenting.....	718
Affordable Housing.....	846
Youth Development.....	820
Meals-On-Wheels.....	122
International Welcome Center.....	121
Total Number of Clients Served.....	3,658

Income

Funding Source	Amount	% of total
United Way of Greater Cincinnati	\$801,024	31.11%
Government Agencies	\$786,946	30.56%
Contributions	\$887,525	34.47%
Program Service Fees	\$34,215	1.33%
Special Events (net of Expenses)	\$38,005	1.48%
Investments and Miscellaneous Income	\$27,054	1.05%
TOTAL	\$2,574,769	100.00%

Expenses



Net Assets at the End of the Year

Unrestricted	663,278
Temporarily Restricted	293,525
Board Restricted	238,235
Permanently Restricted	7,000

Our Focus

- Children and Youth through high school have the foundation, resources and encouragement to succeed in school
- People have affordable, quality housing, financial education, and access to employment services
- People access health education and screenings and connect to appropriate resources to maintain health and well being

Our Programs

- Wellness
- Meals-on-Wheels
- Early Childhood Development/Parenting
 - o Every Child Succeeds
 - o Promoting Our Preschoolers
 - o Family Child Care Provider Training and Support
- Price Hill Financial Opportunity Center
 - o Employment Coaching
 - o Financial Education
 - o Income Supports
- Affordable Housing
- Youth Development
- International Welcome Center
 - o English language classes/Life Skills

